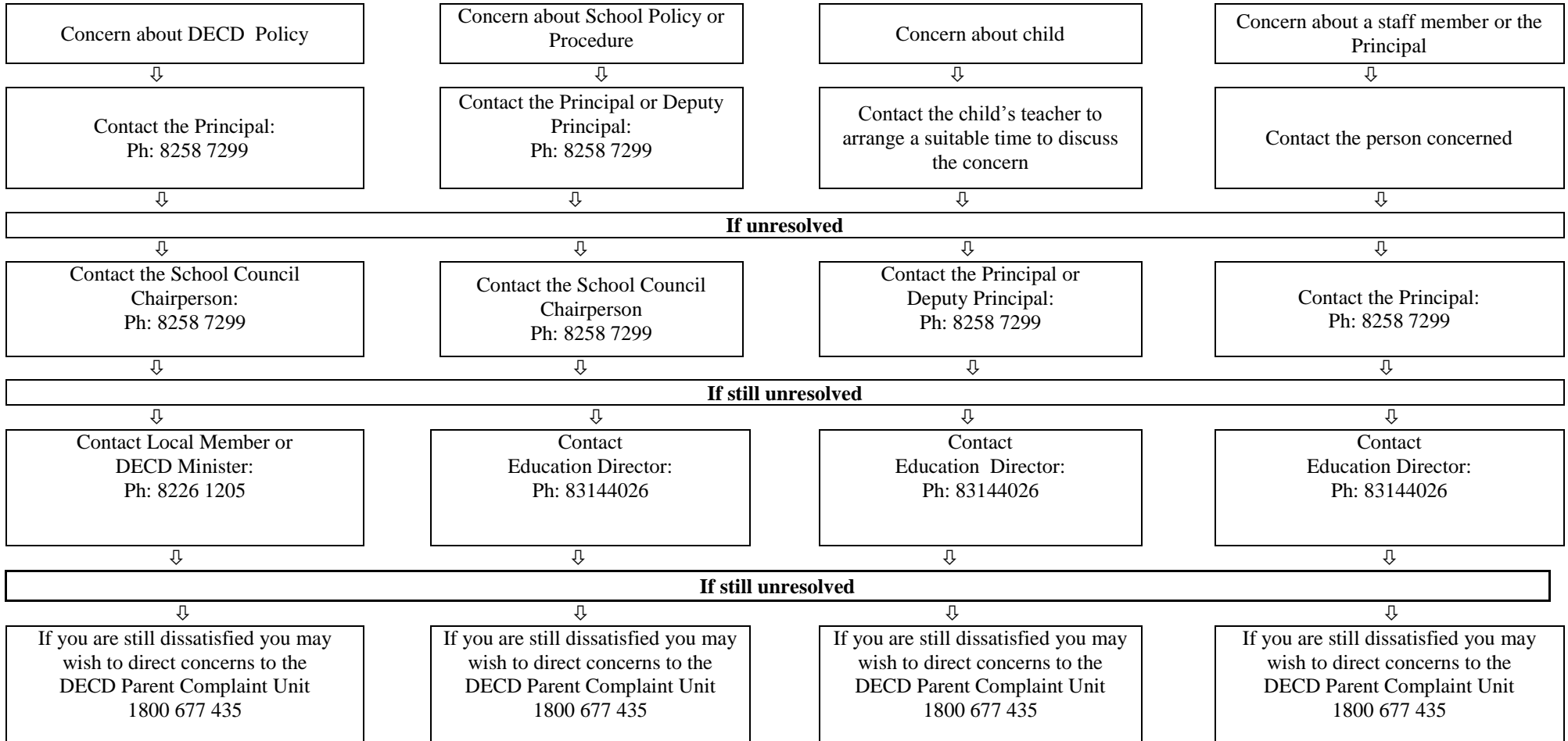




Salisbury Heights Primary School Grievance Procedures Resolving Issues and Concerns

At Salisbury Heights we have an expectation that staff, parents and students at our school will act in a cooperative and non-threatening way and we will work amicably with parents to resolve any issues. Clearly we have a joint responsibility to ensure that staff and children are safe at all times.

There are times when parents/caregivers have an issue or concern that they want addressed. In these situations parents need to follow the grievance procedures below in a calm and respectful manner. Please be aware that speaking to staff about concerns or issues needs to occur at an appropriate time and place. It is advisable to make a mutually agreeable time that is not a teaching time or is not in front of other students. At no time should any parent approach another child at the school to resolve issues. It is the responsibility of staff to discuss or follow up any issues with students.



Principal: Katherine Holman

Deputy Principal: Terry Minos

"Excellence and Care"