Student Name			Room No						
Student Name			Room No						
Student Name		Room No							
Sali	sbury Heigh	ts Pr	imary School (35347	1)					
	Direct D	ebit F	Request (DDR)						
You may contact us as f	follows:-								
Phone:	0882587299								
Email:	dl.1177.info@schools.sa.edu.au								
Mail:	9 Ward Street								
Salisbury Heights, SA, Australia 5109									
All communication addre	essed to us should	include	e your Customer Number.						
PART A - Your Detai	ils								
Customer Number:									
Customer Name:									
Phone Number:									
Email Address:									
Address:									
State:			Postcode:						
PART B - Schedule									
Date of First Payment:	DD N	IMM	e.g. 16 Feb 2023						
Frequency:	□ Weekly		☐ Quarterly						
	☐ Fortnightly		☐ Six-Monthly						
	☐ Monthly		☐ Yearly						
Number of Payments:	☐ Continue until further notice								
	OR .		¬¬ .						
	☐ Stop after		Payments						
PART C - Payment A	Amounts								
First Amount:			Leave blank if same as regular amou	unt					
Regular Amount:			Payment Amount for each debit	ment Amount for each debit					
Final Amount:			Leave blank if same as regular amount						

# PART D - Cheque/Savings Account

✓ I/We request and authorise Salisbury Heights Primary School (353471) to arrange, through its own financial institution, a debit to your nominated account any amount Salisbury Heights Primary School (353471), has deemed payable by you. This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

<b>G</b>									
Financial Institution:									
Account Name:									
BSB No.		-							
Account Number:									
I/We request and authorise Acknowledement. By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and Salisbury Heights Primary School as set out in this Request and in your Direct Debit Request Service Agreement.									
Signature:							Date	:	
Signature:							Date	:	
	If debiting	from a j	oint b	ank	acco	unt, l	both s	signa	atures are required.
Completed Application	on								
Return your completed a	pplication b	y mail t	o:-						
Mail:	0	d Stree oury Hei	•	SA,	Aust	ralia		5	109

## **Customer Direct Debit Request (DDR) Service Agreement**

This is your Direct Debit Service Agreement with Salisbury Heights Primary School (353471) (the Debit User). It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider.

Please keep this agreement for future reference. It forms part of the terms and conditions of your *Direct Debit Request* (DDR) and should be read in conjunction with your DDR authorisation.

#### **Definitions**

**account** means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

**banking day** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

**debit day** means the day that payment by you to us is due.

**debit payment** means a particular transaction where a debit is made.

**Direct Debit Request** means the written, verbal or online request between *us* and *you* to debit funds from *your account*.

**us** or **we** means Salisbury Heights Primary School (353471), (the Debit User) *you* have authorised by requesting a *Direct Debit Request*.

you means the customer who has authorised the Direct Debit Request.

your financial institution means the financial institution at which you hold the account you have authorised us to debit.

#### **Debiting** your account

By submitting a *Direct Debit Request*, *you* have authorised *us* to arrange for funds to be debited from *your account*. The *Direct Debit Request* and this *agreement* set out the terms of the arrangement between *us* and *you*.

We will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.

### or

We will only arrange for funds to be debited from *your account* if we have sent to the email / address nominated by *you* in the *Direct Debit Request*, a billing advice which specifies the amount payable by *you* to *us* and when it is due.

If the *debit day* falls on a day that is not a *banking day*, we may direct *your financial institution* to debit *your account* on the following *banking day*. If *you* are unsure about which day *your account* has or will be debited *you* should ask *your financial institution*.

### Amendments by us

We may vary any details of this Agreement or a Direct Debit Request at any time by giving you at least **fourteen (14)** days written notice sent to the preferred email or address you have given us in the Direct Debit Request.

## How to cancel or change direct debits

You can:

- (a) cancel or suspend the Direct Debit Request, or
- (b) change, stop or defer an individual debit payment

at any time by giving at least 7 days notice.

To do so, contact us at:

9 Ward Street Salisbury Heights, SA, Australia 5109

or

by telephoning us on 0882587299 during business hours;

You can also contact your own financial institution, which must act promptly on your instructions.

## Your obligations

It is *your* responsibility to ensure that there are sufficient clear funds available in *your account* to allow a *debit payment* to be made in accordance with the *Direct Debit Request*.

If there are insufficient clear funds in your account to meet a debit payment.

- (a) you may be charged a fee and/or interest by your financial institution;
- (b) we may charge you reasonable costs incurred by us on account of there being insufficient funds; and
- (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.

You should check your account statement to verify that the amounts debited from your account are correct.